

NW Natural Damage Prevention Program

Jacob Gilbertson, Damage Prevention Specialist

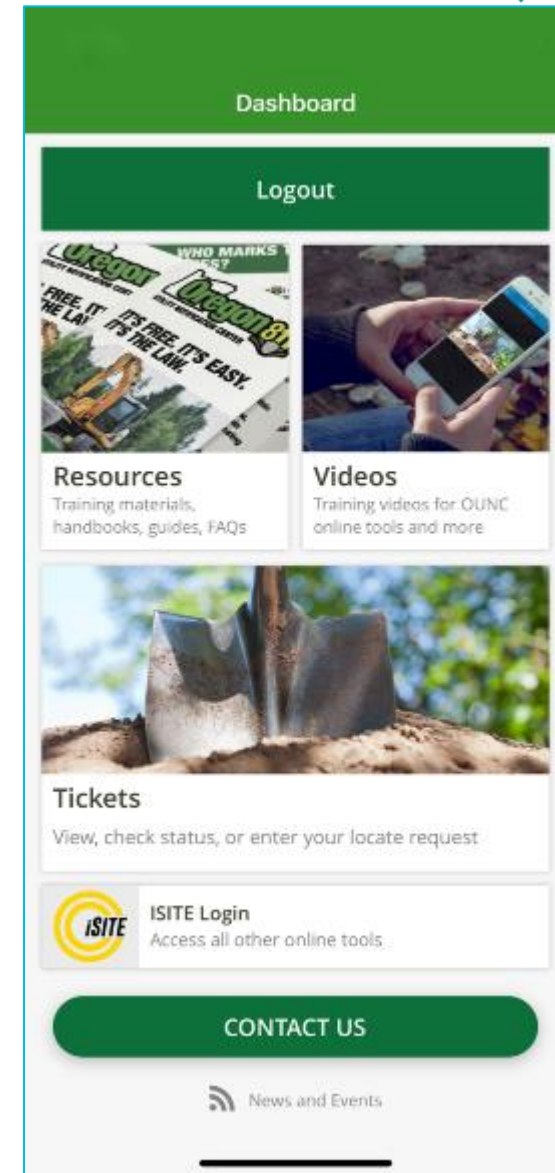
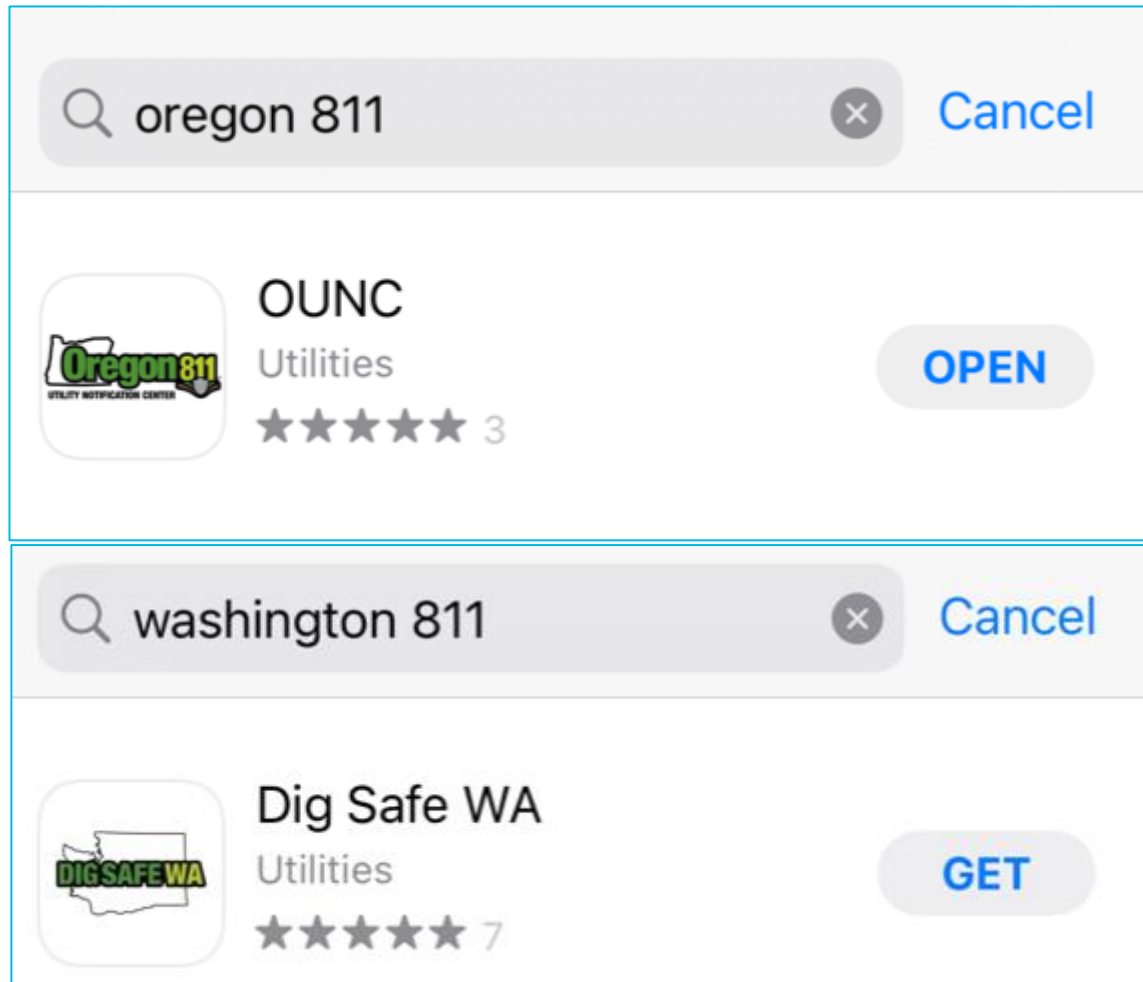


How to use the Oregon 811 app.

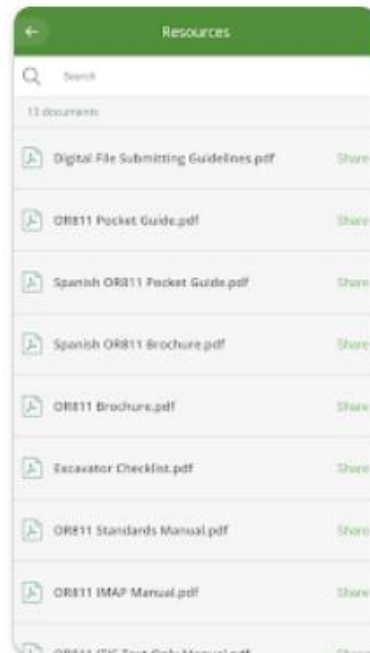
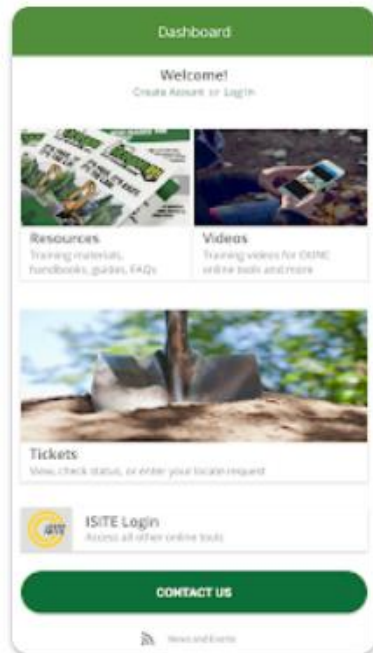


- Excavators, homeowners, and facility operators can use the Oregon Utility Notification Center app to easily and quickly manage locate requests. Anyone planning to excavate in Oregon can use the app to initiate, manage and monitor a locate request prior to excavation. Facility operators can use the ticket management feature to provide a positive response to excavators.
- Submit and manage tickets
 - Look up area locates to duplicate tickets if it matches scope of work.
 - Drop GPS waypoints at your current location
 - Excavators can Upload pictures to specific locate tickets
 - Keep track of ongoing or new tickets (Expiration Dates and Notes on Completion)
- Utility Operators can Respond to ticket requests.
 - Locators can view tickets to see the polygon and scope of work.
- The mobile app is a combined version of multiple websites used by operators, locators, and requestors.

App Store Icons



Application Dashboard



Pre-Mark the Excavation Site / Digital White Lining Tools



Searching for Locates



Location Information

County:	<input type="text" value="Any County"/> BAKER BENTON CLACKAMAS CLATSOP COLUMBIA COOS CROOK	City:	<input type="text"/>
Township:	<input type="text"/>	Range:	<input type="text"/>
Section:	<input type="text"/>	House Number:	<input type="text"/>
Intersecting Street	<input type="text"/>	Street	<input type="text"/>
Remarks	<input type="text"/>	Location	<input type="text"/>

Searching for Locates



Search Map: 5241 SE 45th Ave, Portland, OR 97206, USA

Click the 'Create Polygon' button on the right side of the map to create a search polygon on the map. This will allow you to view all tickets within the search polygon.

Map controls: Occ, Sat, Google, Placemark, Measure, Identify, Create Polygon

Search Map: 5241 SE 45th Ave, Portland, OR 97206, USA

Click the 'Create Polygon' button on the right side of the map to create a search polygon on the map. This will allow you to view all tickets within the search polygon.

Map controls: Occ, Sat, Google, Placemark, Measure, Identify, Create Polygon, Frame Polygon, Edit Polygon

SEARCH & STATUS Oregon **ONE CALL CONCEPTS** [Contact](#) [Help](#) [Chat](#)

[Choose State](#) [Search](#)

+ = Will accept partial entry.

Ticket Information

Ticket Number:

Start Date: 05/01/2024

End Date: 07/16/2024

Searching for Locates / Duplicate Dig



1 - 4 of 4 Results
Go to Record #:

Ticket #	Type	Call Date	Excavator Company	Addr	Street	City
24178446	XML	06/24/24 15:55:14	NW REALTY SIGN	4322	SE MITCHELL	PORTLAND
24182295	ITIC2.0	06/27/24 09:43:20	BRANDON BOURGET	5247	SE 46TH ST	PORTLAND
24194781	NXT	07/10/24 16:06:05	CLOG BUSTERS LLC	5241	SE 45TH AVE	PORTLAND
24200179	Phone	07/16/24 11:47:19	CLOG BUSTERS LLC	5241	SE 45TH AVE	PORTLAND

1 - 4 of 4 Results
Go to Record #:

DIG SITE LOCATION

State: OR
Place: PORTLAND
Street: SE 45TH AVE
Intersecting Street: SE STEELE ST
Location of Work: EXCAVATION SITE IS ON THE W SIDE OF THE ROAD. MARK ENTIRE PROPERTY INCLUDING SE 45TH AVE RIGHT OF WAY AND EASEMENTS AND SE 45TH AVE BOTH SIDES OF ROAD IN FRONT OF ABOVE ADDRESS/SITE.
Remarks: UPDATE: AREA NEEDS MARKED - CALLER STATES NW NATURAL AND PGE DID NOT MARK LINES
Map Coord NW Lat: 45.4849980
SE Lat: 45.4846194

County: MULTNOMAH
Address: 5241
Lon: -122.6171281
Lon: -122.6163751

MEMBERS NOTIFIED

District	Company Name	Marking Concerns	Customer Service	Repair	Status	Status History
NWN01	NW NATURAL	971-277-4474	503-220-2415	800-882-3377	Marked (1 inch steel mainline marked by measurement 5241 SE 45TH AVE PORTLAND, OR)	
PGE01	PORTLAND GENERAL ELECTRIC	503-255-4634	800-544-1793	503-464-7777	Clear/No conflict (Response by Utiliquest) Additional Locator Information	
PTLD03	CITY OF PORTLAND SEWER-STORM	503-823-1761	503-823-1700	503-823-1700	Marked	
PTLD07	PORTLAND WTR - INT CITY LIMITS	503-823-8609	503-823-4874	503-823-4874	Marked	
QLNOR01	CTLQL-CENTURYLINK	800-778-9140	800-283-4237	800-573-1311	Clear/No conflict	

Searching for Locates - Viewing Polygon



Lat/Lon 45.484757 -122.615819

SE 43rd Ave SE 44th Ave SE 45th Ave SE 46th Ave

SE Steele St SE Steele St SE Steele St SE Steele St SE Steele St

SE 43rd Ave SE 44th Ave SE 45th Ave SE 46th Ave

Call Center
Sat
Google
Placemark
Measure
Identify
Frame Polygon
Point to Point
Directions

Detailed description: This is a screenshot of a web-based GIS application. The main area displays a street grid with property boundaries. A red semi-transparent polygon is drawn over a section of SE Steele St, specifically between SE 44th Ave and SE 45th Ave. The map shows street names SE 43rd Ave, SE 44th Ave, SE 45th Ave, and SE 46th Ave running vertically, and SE Steele St running horizontally. Property numbers are visible on various lots, such as 5220, 5228, 5227, 5222, 5219, 5235, 5241, 5242, 5247, 5230, 5242, 4617, 4303, 4313, 4321, 4329, 5236, 5242, 5252, 4511, 5241, 5247, 4300, 4312, 5305, 5311, 5404, 5323, 5304, 5303, 5312, 5311, 5320, 5319, 5304, 4528, 5306, 5320, 5307, 4604, 4614, and 5316. On the right side, there is a vertical toolbar with buttons for 'Call Center', 'Sat', 'Google', 'Placemark', 'Measure', 'Identify', 'Frame Polygon', 'Point to Point', and 'Directions'. The 'Google' button is highlighted in yellow. At the top left, the coordinates 'Lat/Lon 45.484757 -122.615819' are displayed.

Jacob Gilbertson

Damage Prevention Specialist, Operations Technical Services

Jacob.Gilbertson@nwnatural.com

Mobile: 503-883-3062

Brian Logsdon with OCC

brianl@occinc.com

877-668-4001 ext. 1907