WHAT HAPPENS AFTER I CALL?

The affected utility companies should respond within 2 full business days to mark the location of their underground facilities. You do not need to be home, unless you have specific questions, need to restrain pets, or you have locked gates that prevent the locating technicians access to your property.

Underground utilities are marked out with paint, stakes, or flags, using a national color coding system.

APWA COLOR CODE

UNDERGROUND FACILITIES SHALL BE MARKED IN ACCORDANCE WITH THE FOLLOWING DESIGNATED COLOR CODE

- RED: Electric Power Lines, Cables, Conduit, and Lightning Cables
- YELLOW: Gas, Oil, Steam, Petroleum, or Gaseous Materials
- ORANGE: Communication, Alarm or Signal Lines, Cables or Conduit, Cable TV
- BLUE: Potable Water
- GREEN: Sewers and Drain Lines
- PURPLE: Non-Potable Water: Reclaimed Water, Irrigation, and Slurry
- PINK: Temporary Survey Markings
- WHITE: Pre-Marking

HOW CAN I GET MORE INFORMATION?

If you have questions on a ticket or on general procedures, contact the call center. If you have questions regarding the state laws legal issues, or to request free training, you can access the Oregon Board of Directors web site at www.digsafelyoregon.com for additional information.

Call 811 now or Call 911 later.

SAFE DIGGING IN OREGON

Call 811, or visit www.digsafelyoregon.com
**WHAT IS OREGON 811?**

A SAFE DIGGING PROJECT MUST ALWAYS START WITH A CALL TO OREGON 811

We are responsible for having a call center that any company or person doing any type of digging must contact to process a locate request to have the underground lines marked out prior to excavation.

**WHEN SHOULD I CALL OREGON 811?**

Even small, shallow jobs are a risk if you don’t know where utilities are buried. Call Oregon 811 any time you dig, for any type of project.

- Landscaping
- Planting
- Root Removal
- Irrigation
- Fencing
- Walkway
- Fountain
- Basketball Hoop
- Retaining Wall
- Swing Set
- Yard Signs
- Patio
- Mailbox
- Driveway

**WHO MARKS THE LINES?**

Utility companies (NOT Oregon 811) mark their own lines. Oregon 811 is the communication network that notifies these companies to respond to a locate request. Some utility members use contract locating companies to mark their lines. Member companies are not responsible to mark privately owned facilities.

**WHAT INFORMATION DO I NEED?**

When you call, you will be asked a series of questions about your worksite. Being prepared greatly speeds up the process! Please have this information ready:

* indicates required information

- Your name, phone number, company name (if applicable), and mailing address. *
- The name and phone number of an alternate contact person, in case the utilities have questions and cannot reach you.
- What type of work is being done. *
- Who the work is being done for. *
- The county and city where the work is taking place. *
- The nearest cross street.
- The distance and direction of the worksite and intersection (if no address is provided, cross street, distance, and direction are required.)
- Marking instructions (specific instructions as to where the work is taking place). *
- Township, range, section, and quarter section or gps coordinates of the worksite.

**WHY SHOULD I CALL OREGON 811?**

There are over 20 million miles of underground facilities in the U.S. alone. Damaging an underground facility is dangerous for you and for the people around you. A broken pipe or cable may cause outages, expensive repairs, and legal problems. A safe digging project must always start by contacting Oregon 811, either by phone or online.

**HOW FAR IN ADVANCE DO I CONTACT OREGON 811?**

At least 2 full business days and not more than 10 business days prior to excavation, contact the Oregon 811 call center by dialing 811, calling 1-800-332-2344, or by going online to www.digsafelyoregon.com