

Oregon Utility Notification Center 305 NE 102nd Avenue, Suite 300 Portland, OR 97220-4170 (503) 232-1987

Oregon Utility Notification Center Ad Hoc Notification Center Operations Committee Meeting December 3, 2024 10 - 11 a.m.

Join Zoom Meeting

https://us06web.zoom.us/j/84145663875?pwd=VUxbnPvjaqFd7lkmBeyz1wtTEidpBT.1

Meeting ID: 841 4566 3875 Passcode: 184323 AGENDA

- 1. Announcements and Introductions
 - a. Announcements and Guest sign-in
 - b. Review/approve and/or amend prior meeting minutes
 - c. Chair Statement
- 2. Old Business (n/a)
- 3. New Business
 - a. OAR 952-001-010 (10) Business Rule
 - i. What type of business rule can be put in place at the call center to help address challenges with large project locate requests? Any unintended consequences?
 - 1. Proposal requiring that a new ticket must be created for each 750-foot linear segment. Automatically separated or submit separately? Other states employing this approach?
 - 2. Do we have relevant data at the call center to determine possible fiscal impacts of this decision?
 - b. Positive Response
 - i. Discuss concept form to allow positive response at the call center to remain open for the life of a ticket unless operator responds with final status.
 - 1. Do contractors receive emails for status changes?
- 4. For the Good of the Order
- 5. Next Meeting (if needed)

Voting Members: KC Chumachenko, Brewster Whitmire, Andy Crocker, Robbie West, and Matt Barrett Non-Voting Members: Josh Thomas, Kitty O'Keefe, Micah Brown, and Scott Gallegos