

May 2, 2018
Board of Directors
Interested Parties

Subject: OREGON UTILITY NOTIFICATION CENTER (OUNC) BOARD OF
DIRECTORS MEETING NOTICE

NOTICE OF PUBLIC MEETING

In accordance with Oregon State Public Meeting Law

Please be advised of the subject meeting:

OREGON UTILITY NOTIFICATION CENTER BOARD OF DIRECTORS MEETING

www.digsafelyoregon.com

DATE: May 09, 2018 TIME: 9:00 AM

LOCATION: Mill Casino/Hotel
3201 Tremont Avenue
North Bend, OR 97459

Conference call is available for this meeting by dialing
541-756-8800 ext 1500

Anyone wishing to give testimony to the board must first sign-in on the Testimony Register prior to the beginning of the meeting. Each individual will be given five minutes to speak on the record. Each speaker shall submit written testimony that follows the verbal statement(s), prior to addressing the Board. No more than 45 minutes will be allowed for open testimony. If time runs short, written testimony shall be submitted in lieu of a verbal statement.



Ryan J. Sandhu
OUNC Board Secretary

Enclosures

cc: Greg Snyder, One Call Concepts (OCC) General Manager

OREGON UTILITY NOTIFICATION CENTER BOARD OF DIRECTORS MEETING

CHAIR: Nate Rivera

DATE: Wednesday, May 09, 2018

TIME: 9:00 a.m. - CALL TO ORDER

LOCATION: Mill Casino/Hotel
3201 Tremont Avenue
North Bend, OR 97459

AGENDA

OUNC Business Meeting

#1 OUNC Board of Directors Chair

- Call to order
- Roll call of all present
- Announce visitor registration and testimony sheets
- Review, approve and/or amend the previous months Board meeting minutes

#2 Open testimony when called upon by Board Chair

- Open testimony – 5 minutes each

#3 OUNC Operations Report

(Greg Snyder, One Call Concepts)

- Operations statistics
- Call Center issues

#4 OUNC Billing & Aging

(Greg Snyder, One Call Concepts)

- Past Due Accounts
- Revenue vs. costs

#5 Treasurer's Report

(Joyce Nelsen, Board Treasurer)

- Review, Amend, and/or approve changes to previous reports
- Profit and Loss Report, Account Balances, Transaction Report

#6 OUNC Board of Directors Officer's Report

- Chairperson – Nate Rivera
- Vice Chairperson – Scott Gallegos
- Treasurer – Joyce Nelsen

- Secretary – Ryan Sandhu
- PUC Representative – Lori Koho

#7 Executive Session*

*OUNC Board of Directors may convene in Executive Session in accordance with ORS 192.640 and ORS 192.660.

15 MINUTE BREAK

OUNC BOARD OF DIRECTORS COMMITTEE REPORTS

#1 BUDGET & AUDIT COMMITTEE: JOYCE NELSEN - CHAIR

Members: Nate Rivera Ryan Sandhu
a. General Report

#2 CONTRACTS: SHANNON POTTER - CHAIR

Members: Nate Rivera Ryan Sandhu Micah Brown
a. General Report

#3 DAMAGE REPORTING/DIRT: LORI KOHO - CHAIR

Members: Nate Rivera Shannon Potter Mitch Burghelea
Geneece McKay Scott Gallegos *Dawn Hickson
*David Sisson
a. General Report

#4 OREGON ADMINISTRATIVE RULES (OARs) & TARIFF:

MICAH BROWN - CHAIR
Members: Nate Rivera Nathan Taylor Matt Wales
Lori Koho Mitch Burghelea Scott Gallegos
a. General report

#5 POLICY & PROCEDURES COMMITTEE: JOHNNY SAPP - CHAIR

Members: Nate Rivera John Norrena Joyce Nelsen
Geneece McKay Scott Gallegos
a. General Report

#6 PUBLICITY COMMITTEE: FRED CORONA - CHAIR

(Merchandise, Sponsorship events, Media & Website)
Members: Nate Rivera Scott Gallegos Joyce Nelson
Ryan Sandhu Tim Smith *Kitty Davis
*Luc Fortier
a. General Report

#7 ENFORCEMENT COMMITTEE: LORI KOHO – CHAIR

- Members: Nate Rivera Nathan Taylor Shannon Potter
Scott Gallegos
- a. General Report
 - b. Draft enforcement process

#8 TRAINING & EDUCATION: Vacant – CHAIR

(Locator training, Law Updates & Special Service)

- Members: Nate Rivera Micah Brown Mitch Burghlea
Geneece McKay *Kitty Davis
- a. General Report

#9 MEMBERSHIP: LORI KOHO – CHAIR

- Members: Nate Rivera Nathan Taylor
- a. General report
 - b. Membership renewal and expiration report
 - c. New member appointment status report

#10 OREGON UTILITIES COORDINATING COUNCIL (OUCC) REPORT:

SCOTT GALLEGOS - OUCC PRESIDENT

- Members: *Kitty Davis
- a. General report

#11 EXECUTIVE COORDINATOR COMMITTEE: SHANNON POTTER - CHAIR

- Members: Nate Rivera Joyce Nelson Micah Brown
Scott Gallegos
- a. General report

NATIONAL INDUSTRY NEWS: NULCA, CGA, OPEN DISCUSSION

- a. General Report

OLD BUSINESS:

- OUNC Board of Directors Strategic Planning
- Ticket call data – what information is available about the caller?
- OCC – feedback on tracking non-ticket request calls
- Customer Survey – Nate/Kitty (internet and calls to call center)

NEW BUSINESS:

FOR THE GOOD OF THE ORDER:

Next Currently Scheduled OUNC Board of Directors Meeting:

Date: June 13, 2018
Location: Clackamas Community College
Wilsonville Training Center-Room 210
29353 SW Town Center - Loop E